

## **CBT Business Rules**

Company Information:	
Company Name -	Dow Chemical St. Charles Operations (SCO)
Company Contact -	GCSC Customer Service
Phone Number -	504-469-7787
Email Address -	csr@mygcsc.com

Course Information:		
Course Name -	Dow SCO Office Worker Basic	
Course Code -	08SCOOWB	
Course Price -	\$25.00 (Members) / \$35.00 (Non-members)	
Course Length -	45 minutes	
Course Expiration -	1 year	
Passing Score Required -	80% - If a question is missed, it is reviewed but not asked again.	
Testing Opportunities -	5 retakes allowed	
Miscellaneous Course Info -	Click here for a complete Dow SCO Training Overview	

Prerequisites:	
Valid ARSC Card (BOP/BOPR) -	No
Social Security Verification (SSV) -	Yes
Other Courses -	No
Background Screen -	Required (preferably through GCSC or Alliance Safety Council), but
	not a prerequisite. Contractor Company must submit a Background
	Screen Verification Form to SCO Security prior to taking SCO Basic
	Site-Specific. This form is supplied by the council upon registration
	and the Contractor Company must fax the completed form to
	Welcome Center at 985-783-3267.
	Click here to download this form online.
Medical Services -	No

Other Items:	
Reader Assistance -	No (unless an exception is given by Dow)
Handouts -	None
ID Requirements -	All Trainees: Valid U.S. Driver's License; Valid U.S. State or Federal- Issued Non-Driver Identification Card with Photo; or Valid U.S. Passport
	First-Time Trainees at GCSC Facilities: Valid U.S. Driver's License; Valid U.S. State or Federal-Issued Non-Driver Identification Card with Photo; or Valid U.S. Passport and Original Social Security Card; U.S. State or Federal-Issued Photo Identification Containing Social Security Number; or Faxed or Emailed Letter on Company Letterhead



	Any exception must be requested by the contractor company, not the trainee. If a trainee fails and would like a retake beyond what is allowed, the contractor company must contact David Morantine or James Brady, who will then notify the corresponding council whether or not a retake is granted.
Last Updated -	04/21/2021